



CEDIA Certification Code of Conduct

CEDIA expects certificants to maintain the highest standards of personal conduct and strive for excellence in all aspects of their work. Actions founded in ethical behavior bring credit to the industry and increase public trust and confidence. To promote the highest level of ethics and safety within the profession the CEDIA Certification Commission requires all certificants to adhere to the following requirements.

- Provide to all persons truthful and accurate information with respect to the professional performance of duties.
- Use written contracts clearly stating all charges, services, products and other essential information. To the extent that the customer does not own the software codes for all programming implemented by the member, contracts should address the parties' rights and responsibilities as to such codes.
- Maintain the appropriate standards of safety.
- Seek to understand and comply with all relevant building codes and regulations.
- When providing services or products, maintain in full force adequate or appropriate insurance.
- Cooperate with professional colleagues, suppliers and employees to provide the highest quality service.
- Refrain from discrimination in professional activities on the basis of race, religion, gender, national origin, disability, sexual orientation, or gender identity.
- Only make claims regarding my certification and other qualifications earned that are consistent with the scope for which those credentials have been granted.
- Discontinue the use of the certification and all claims to certification if the certification is suspended or revoked and agreement not to use or promote the certification in the event that certification is suspended or revoked.
- Return the certificate if certification is revoked.
- Inform CEDIA Certification Commission, without delay, of matters that can affect my capability to fulfil the certification requirements. Pursue additional professional development activities to maintain and increase and seek to increase my technical knowledge and skills.
- Comply with all policies and procedures established by the CEDIA Certification Commission.

Violations of the CEDIA Certification Code of Conduct may result in the denial, suspension, revocation of an individual's certification.

CONTROLLED DOCUMENT